Application for Fixed Income Rates

Alabaster Water
200 Kent Stone Blvd.
Alabaster, AL 35007
205-663-6155

Office Hours are M – F
8:00 a.m. – 4:30 p.m.

Open Enrollment is November 1, 2026 – December 31, 2026

To be considered for Fixed Income Rates beginning January 2027, applications must be received in our office, with all proper documentation, by 4:30 p.m. December 31, 2026.

Please Print Legibly

Customer Information

Date: _____

Name(s):_____

Physical Address: _____

Mailing Address (if different than Physical Address):

_____

City_____ State_____ Zip_____

Home Number: (_____)_____ Cell Number: (_____)_____

If you prefer Alabaster Water to speak to a relative regarding this application, please fill out information below. ***This does not give this person permission to make any changes to your account.***

Name: _____ Relationship to you: _____

Daytime Phone Number: (_____) _____

Household Information

Number of people living in household: Adults (18 and over) ☐

Name	Birthdates	Employer
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Income Sources: (Please check all sources of income received by residents of this household)

- ☐ Wages/Salaries
- ☐ Unemployment Benefits
- ☐ Rental Income
- ☐ Interest/Dividends
- ☐ Social Security, SSI, SSP
- ☐ Pension/Private Retirement
- ☐ Disability Payments
- ☐ Workers Compensation
- ☐ Child/Spouse Support
- ☐ Insurance/Legal Settlements
- ☐ Other _____

Required Documents

Please provide a copy of the following documents that were issued to you or any other current resident of the property above.

Failure to include requested documents will result in a delayed review or denied application

☐ Copy of current Social Security Award Letter **or**
☐ Copy of current Annual Statement from Social Security
☐ Copy of 2 Consecutive Monthly Bank Statements for **all** Accounts of all household residents of property (checking, savings, share) or 2 Consecutive Statements from your Direct Express Card that your check is applied to.

- ☐ August 2026 and September 2026 **or**
- ☐ September 2026 and October 2026 **or**
- ☐ October 2026 and November 2026

☐ Alabaster Water, Sewer and Garbage customer for 12 months
☐ Copy of Valid Driver's License

Declaration

This form must be returned in person.

The undersigned customer of Alabaster Water, having applied for Fixed Income Rates, hereby states under oath that the household income for the residence receiving service is **solely from Social Security Retirement or Social Security Disability income benefits**. The undersigned acknowledges that receipt of income from other sources may result in the disqualification of fixed income rates and agrees to inform Alabaster Water of any changes in household income within 30 days of such change. The undersigned further acknowledges that the fixed income rate shall be ***applied for annually between November 1st and December 31st*** and will not be applied retroactively.

The undersigned specifically agrees that if it is later determined that he or she has knowingly given false or misleading information to qualify for the fixed income rate, the customer shall immediately lose the reduced base rate benefit, retroactive to the time the benefit was granted, and shall be required to pay immediately to Alabaster Water the total benefit amount received as a result of false or misleading information.

I state that the information I have provided in this application is true and correct. I agree to provide the necessary information requested to process this application. I accept the above terms and acknowledge that Alabaster Water may amend the rules governing the Fixed Income Rate program at any time.

Customer Signature: _____ Date: _____

Please Print Name: _____

For Office Use Only

Application received by _____ on _____. Is application signed? _____ Is copy of valid driver's license or photo id attached? _____ Are Social Security documents included? _____ Are bank statements included? _____

Application approved for Fixed Income Rates by _____ on _____.

Fixed Income Rates applied to customers account by _____ on _____.