

February 1, 2022

Dear Alabaster Water Board Customer:

To protect the drinking water supply and comply with State and Federal regulations, the Alabaster Water Board (AWB) actively enforces its Backflow Prevention and Cross Connection Control Policy (BPCCCP). Under this policy, all testable backflow preventers shall be tested and reported annually by a certified backflow tester.

It is the responsibility of the water customer to hire a licensed/certified backflow tester to perform the annual testing and to report the result timely. A list of certified/licensed backflow testers can be found at **[www.alabasterwater.com](http://www.alabasterwater.com)**.

AWB utilizes Aqua Backflow to assist with the notification and tracking of the required annual backflow testing. Your licensed/certified backflow tester shall complete the Test & Maintenance Report available at **[www.aquabackflow.com/forms](http://www.aquabackflow.com/forms)**. These forms should be submitted *immediately* after testing your backflow preventer(s) by the licensed/certified tester through the website at **[www.TrackMyBackflow.com](http://www.TrackMyBackflow.com)**.

Please be sure to pay your licensed/certified backflow tester promptly to prevent the submission of late test result. Results submitted after April 1<sup>st</sup> shall be considered late and subject to a \$30.00 penalty. Water service will be discontinued to any device not tested and submitted prior to May 1<sup>st</sup> and shall be subject to a second penalty of \$30.00 as well as an \$80.00 disconnection fee. To re-establish water service, passing results must be submitted to **[www.TrackMyBackflow.com](http://www.TrackMyBackflow.com)** by a certified/licensed backflow tester and payment of all outstanding fees must be rendered.

Test submission status can be viewed under the Resources tab at **[www.TrackMyBackflow.com](http://www.TrackMyBackflow.com)**. Click My Backflow and enter the requested information.

We appreciate your cooperation and assistance with maintaining the integrity of the drinking water supply. Please contact the Alabaster Water Board at 205-663-6155, Ext. 21 with any questions.